

PHARMACY SECRET CALLER SURVEY

POLICY EVALUATION OF MICHIGAN'S STATEWIDE NALOXONE STANDING ORDER

BACKGROUND

SUMMARY

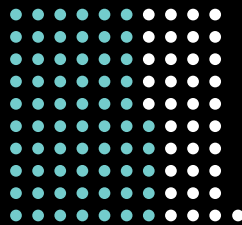
Michigan implemented a naloxone standing order in 2017. It allows people to get naloxone, a drug that can reverse an opioid overdose, at participating pharmacies without a prescription.

The secret caller survey was part of a policy evaluation of the standing order. Phone calls were made to Kent County pharmacies to assess pharmacist awareness, attitudes, and actions about dispensing naloxone to a community member.

PARTICIPANTS

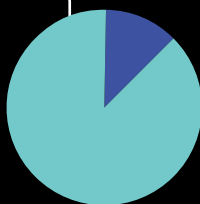
101
PHARMACIES
CALLED

65
ENROLLED IN THE
STANDING ORDER



CALLER TREATMENT

88%
of callers reported
positive treatment
from pharmacy
staff members

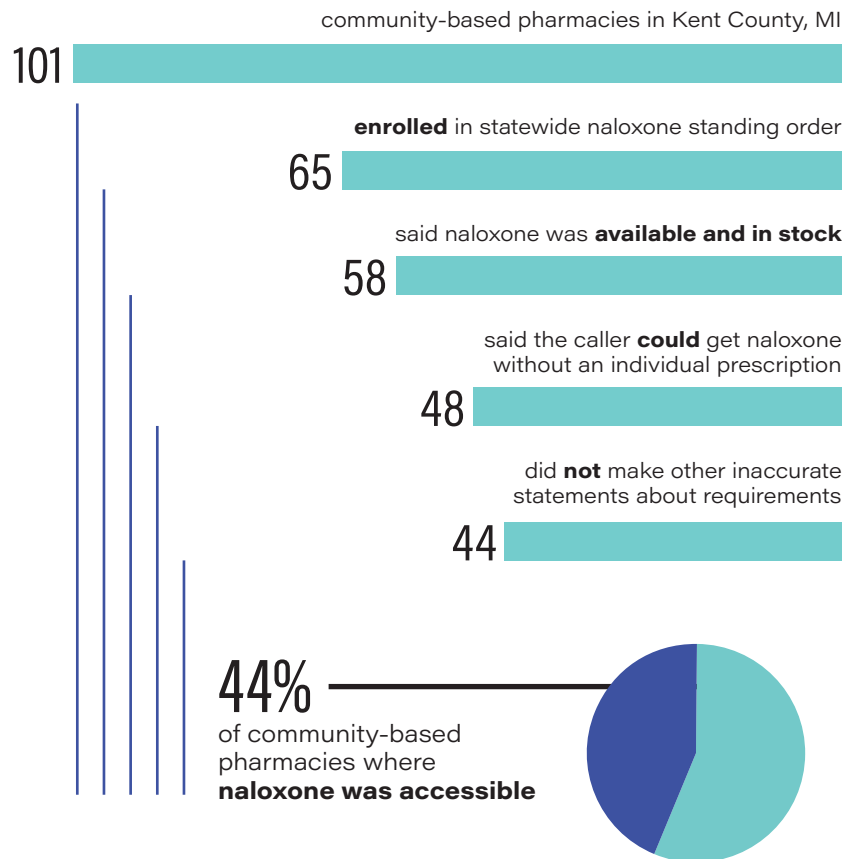


THANKS TO

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FINDINGS

NALOXONE AVAILABILITY



REFERRALS



LEARN MORE

find the rest of the toolkit and resources here or on our website, www.wearedatawise.com

