

## Welcome

# Welcome!

The Calvin University Center for Social Research is conducting a policy evaluation of Michigan's statewide naloxone standing order. Throughout the evaluation, we are connecting with Kent County stakeholders who are involved in addressing the opioid crisis.

This survey has three goals:

1. To build a **network map** to learn how organizations have and could work together in addressing the opioid epidemic in Kent County.
2. To seek feedback on a draft **flowchart of Michigan's naloxone standing order**.
3. To gather information about the **indicators of success for the standing order** and barriers to its success.

Your input is essential to our evaluation of Michigan's statewide naloxone standing order. We appreciate your participation in this project and your work in the community.

The survey should take about 15 minutes to complete. To thank you for your participation, we will send a **\$10 Amazon gift card** to you via email within two weeks (unless you choose to opt out of receiving a gift card at the end of the survey).

## Contact information

# Contact Information

Help us make sure our records are up to date by providing your personal and organization contact information. You may leave items blank if you are unsure or do not want to share the information.

## Personal Information

First name

Last name

Email address

Phone number

## Organization Information

Organization name

Street address

City

ZIP Code

Phone number

In which area(s) related to the opioid crisis does your organization work?  
Check all that apply.

- Prevention
- Intervention
- Treatment
- Recovery

How would you categorize your organization?

Check all that apply.

Healthcare

- Emergency medical services
- Harm reduction
- Hospital
- MAT/MOUD provider
- Pharmacy
- Public health
- Other type of healthcare organization

Recovery

- Counseling/therapy
- Detox/recovery center
- Peer recovery (e.g., Twelve-step program, SMART recovery)
- Other type of recovery organization

Law enforcement / government

- Law enforcement
- Local government
- State/federal government
- Other type of law enforcement / government organization

Other organizations

- Academic/education
- Nonprofit/community organization
- Philanthropy/funder
- Other type of organization

Which **one** area is the primary focus of your organization's work?

- Prevention
- Intervention
- Treatment
- Recovery

Which **one** category best describes your organization?

- Emergency medical services

- Harm reduction
- Hospital
- MAT/MOUD provider
- Pharmacy
- Public health
- \${q://QID55/ChoiceTextEntryValue/6}
- Counseling/therapy
- Detox/recovery center
- Peer recovery (e.g., Twelve-step program, SMART recovery)
- \${q://QID55/ChoiceTextEntryValue/10}
- Law enforcement
- Local government
- State/federal government
- \${q://QID55/ChoiceTextEntryValue/14}
- Academic/education
- Nonprofit/community organization
- Philanthropy/funder
- \${q://QID55/ChoiceTextEntryValue/18}

## Network mapping

## Network Map

We are planning to build a network map of organizations working to address the opioid crisis in Kent County. A network map can be used to see existing collaborations, potential silos, and opportunities for organizations to work together. Your ratings of the extent to which your organization has worked with other organizations will allow us to create the network map.

To the best of your knowledge, in the past year, how much has your organization worked or collaborated with each of the following other organizations in relation to the opioid crisis?

	Not at all	A little	A moderate amount	A lot	Don't know
Organization 1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Organization 2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

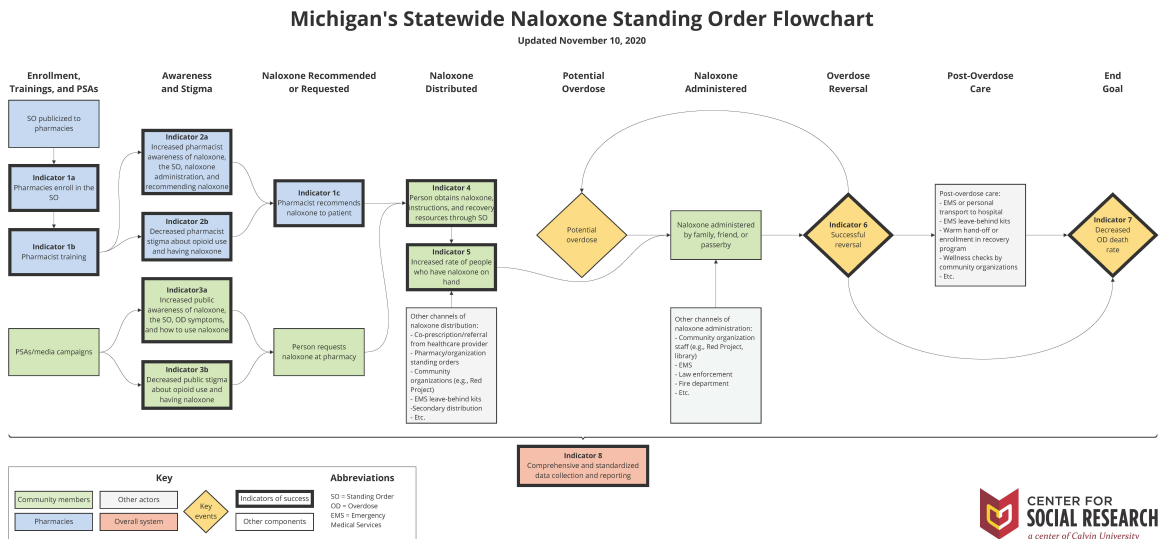
		Not at all	A little	A moderate amount	A lot	Don't know
Organization 3, etc.		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Another organization	<input type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Another organization	<input type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Flowchart

# Michigan's Statewide Naloxone Standing Order Flowchart

Over the past several months, our team has been building a flowchart to illustrate how Michigan's statewide standing order works. The flowchart focuses on the core of the standing order: dispensation of naloxone at pharmacies to individuals.

You can view the latest version of the flowchart below or by clicking [here](#) to access a larger version.



We value your input on the flowchart. You may provide feedback and comments in response to the following questions. Or, if you prefer, contact Laura Luchies at [laura.luchies@calvin.edu](mailto:laura.luchies@calvin.edu) to set up a brief phone or video call to share your feedback.

**Please note that the flowchart focuses on the core of Michigan's statewide naloxone standing order: dispensing naloxone at participating pharmacies to individual community members. Other methods of naloxone distribution, naloxone administration, and post-overdose care are illustrated by the three gray boxes in the flowchart.**

What, if anything, is incorrect?

What, if anything, is missing?

What, if anything, could be cut or consolidated?

If you have any other feedback, provide it here.

**Outcomes**

**Indicators of Success for Michigan's Statewide Naloxone Standing Order**

In July 2020, we held five online focus groups. Participants identified indicators that would show how successful Michigan's statewide naloxone standing order has been.

Now, we would like you to rate each indicator of success on:

1. its impact to date
2. its potential impact in the future

To what extent has Michigan's statewide naloxone standing order had an impact on each of the following indicators? For this question, **think about the current impact the standing order has already had.**

	No impact to date	A small impact to date	A moderate impact to date	A large impact to date	Don't know
<b>Pharmacy involvement</b>					
Increase pharmacies enrolled in the standing order	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increase pharmacists who report adequate training on opioids, naloxone, and the standing order	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increase pharmacists' recommendations of naloxone through the standing order	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Pharmacist awareness and stigma</b>					
Increase pharmacist awareness of naloxone, the standing order, and when to recommend naloxone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increase pharmacist awareness of opioid overdose symptoms and naloxone administration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Decrease pharmacist stigma about opioid use and having naloxone on hand	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Public awareness and stigma</b>					
Increase public awareness of naloxone, the standing order, and when to ask for naloxone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increase public awareness of opioid overdose symptoms and naloxone administration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Decrease public stigma about opioid use and having naloxone on hand	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Naloxone dispensation and availability</b>					
Increase dispensation of naloxone through the standing order	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	No impact to date	A small impact to date	A moderate impact to date	A large impact to date	Don't know
Increase per capita rate of people who have naloxone on hand	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Overdose outcomes</b>					
Increase proportion of opioid overdoses that are successfully reversed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Decrease per capita opioid overdose death rate	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Other indicators of success</b>					
Promote comprehensive and standardized data collection and reporting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increase the number of ways naloxone is distributed (e.g., through community organizations, by EMS, at jails)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provide protection from negative consequences of having a naloxone prescription (e.g., denial of life insurance, insurance rates increasing)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Another indicator of success (please specify) <input type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Another indicator of success (please specify) <input type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

To what extent could Michigan's statewide naloxone standing order impact each of the following indicators in the future? For this question, **think about the potential impact the standing order could have in the future** in addition to the current impact.

	No potential impact	A small potential impact	A moderate potential impact	A large potential impact	Don't know
<b>Pharmacy involvement</b>					
Increase pharmacies enrolled in the standing order	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increase pharmacists who report adequate training on opioids, naloxone, and the standing order	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increase pharmacists' recommendations of naloxone through the standing order	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



**Pharmacist awareness and stigma**

Increase pharmacist awareness of naloxone, the standing order, and when to recommend naloxone

No potential impact    A small potential impact    A moderate potential impact    A large potential impact    Don't know

Increase pharmacist awareness of opioid overdose symptoms and naloxone administration

Decrease pharmacist stigma about opioid use and having naloxone on hand

**Public awareness and stigma**

Increase public awareness of naloxone, the standing order, and when to ask for naloxone

Increase public awareness of opioid overdose symptoms and naloxone administration

Decrease public stigma about opioid use and having naloxone on hand

**Naloxone dispensation and availability**

Increase dispensation of naloxone through the standing order

Increase per capita rate of people who have naloxone on hand

**Overdose outcomes**

Increase proportion of opioid overdoses that are successfully reversed

Decrease per capita opioid overdose death rate

**Other indicators of success**

Promote comprehensive and standardized data collection and reporting

Increase the number of ways naloxone is distributed (e.g., through community organizations, by EMS, at jails)

Provide protection from negative consequences of having a naloxone prescription (e.g., denial of life insurance, insurance rates increasing)

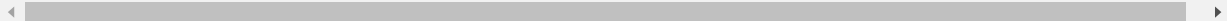
              

Another indicator of success (please specify)

Another indicator of success (please specify)



**Barriers**

**Barriers**

Participants in the online focus groups also identified barriers that may keep Michigan's statewide naloxone standing order from achieving its full potential impact.

In your opinion, to what extent is each of the following a barrier that is keeping the standing order from achieving its full potential impact?

	Not a barrier	A small barrier	A moderate barrier	A large barrier	Don't know
Lack of education and awareness in the public	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of education and awareness among pharmacists	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of education and awareness among other healthcare professionals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Stigma in the public	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Stigma among pharmacists	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Not a barrier	A small barrier	A moderate barrier	A large barrier	Don't know
Stigma among other healthcare professionals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Out-of-pocket cost of naloxone / lack of insurance coverage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fear of adverse consequences of getting naloxone (e.g., denial of life insurance, insurance rates increasing)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Not calling 911 due to fear of law enforcement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inadequate post-overdose care (e.g., not going to hospital, not connecting to recovery resources)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Not a barrier	A small barrier	A moderate barrier	A large barrier	Don't know
Too few channels of naloxone distribution	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Incomplete/inconsistent data collection/reporting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Another barrier (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input style="width: 200px; height: 20px;" type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Not a barrier	A small barrier	A moderate barrier	A large barrier	Don't know
Another barrier (please specify) <input type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**End**

## Almost Done...

We will send a \$10 Amazon gift card to you via email within two weeks unless you choose to opt out of receiving a gift card.

Would you like to receive a gift card?

- Yes, please email me a gift card
- No thanks, I will opt out of receiving a gift card

Which email address should we send the gift card to?

Thank you!

Please click "SUBMIT" to mark your response complete or click "BACK" to review your response.